



## Delivery & Despatch Policy

We will despatch your order within **7 to 28 days** of receiving payment.

Once products have been dispatched, UK orders normally arrive in 3 -4 days and international orders can take up to 10 days depending on customs.

We do not take responsibility for late or non-delivery due to factors outside our control.

Urgent orders can sometimes be prioritised. Please call **01352 753010** or e-mail **sales@cambricgowns.com** to check delivery times before you place your order.

Orders are despatched only when complete. For partial order despatch, an additional postal charge will be incurred.

Most packages will require a signature on delivery and if you are unable to sign for your package items will be held at your local carrier depot or Post Office sorting office. Goods will be sent via Carrier or via the post office services.

Recorded Delivery items will be held for 7 days. Special Delivery & International Signed For will be held for 3 weeks after which time it will be returned to Cambric Gowns.

### Customs

For overseas orders charges for customs clearance must be borne by you; we have no control over these charges and cannot predict what they may be. Customs policies vary widely from country to country; you may want to contact your local customs office for further information.